



Silver Package

Remote/Onsite Deployment | 45 Days

Who should consider this Package?

The Egnyte Silver Package is our mid-level package, which includes remote deployment consulting for 45 days, a one-day onsite visit, and is optimal for customers with intermediate deployment requirements. This package includes the following additional benefits:

- Assigned Engagement Manager along with a Technical Consultant
- Data migration services for up to 4 TB of data
- Assistance with up to 4 Storage Sync & Connect installs *
- Group provisioning and automation
- Desktop mass deployment automation assistance (1 app)
- Basic permissions migration
- Three remote training sessions

* Can be customized to meet your requirements.

“With a great partner like Egnyte, we spend less time keeping baseline services functioning at enterprise levels and more time working on the next strategic initiative that can move our college forward. ... The Egnyte Professional Services team then stepped in and helped implement the entire solution.”

(Case Study: [Westmont College](#))

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Westmont College

Egnyte’s Commitment to Customer Success

The Egnyte Professional Services team works with your organization to ensure you are taking full advantage of all the features and functionality that Egnyte provides. We have a proven track record of helping customers accelerate the time to deploy while ensuring each configuration meets best practice standards. Our team will work closely with your IT staff to assist with implementation, which will enable Egnyte to be deployed out to your end users quickly and effectively.

Online Resources

You will receive access to our Getting Started portal, which provides access to knowledge base articles, webinars, communities, and videos. You will also have access to Egnyte University, which offers a number of training courses to help educate your end users. This access, along with Egnyte’s Helpdesk, will provide you the resources necessary to educate your users and ensure your launch is successful.

Package Benefits

- ➔ **ACCESS TO EXPERTS:**
Unlimited access to online training resources combined with dedicated consulting ensuring a successful deployment for you and your users
- ➔ **PERSONALIZED:**
Optimize your Egnyte deployment so the architecture best meets your business requirements
- ➔ **FAST RETURN ON INVESTMENT:**
Efficient deployment practices as well as direct deployment assistance helps ensure a successful rollout to your users, allowing visible ROI results quickly



Deployment Roadmap and Onsite Visit

With the Silver Package, we will provide a one-day onsite visit, along with the standard remote sessions. You will receive direct consulting and deployment assistance from one of our experienced Technical Consultants. We will also provide you with an Egnyte Deployment Guide that will take you step-by-step through the best process for implementing your Egnyte instance.



Project Overview

The Egnyte Professional Services team is committed to your success. The sample plan below provides an overview of the steps that will be covered during the sessions. You will work with your assigned Egnyte Engagement Manager to define your project plan so everyone can stay on the same page as we work through your Egnyte deployment.

SAMPLE DEPLOYMENT TIMELINE

WEEK	PHASE	TASK
Week 1	<ul style="list-style-type: none">❖ Data Gathering❖ Administrator Overview	<ul style="list-style-type: none">✓ Define business requirements✓ Discuss architecture layout✓ Overview of general configuration settings✓ Customer to configure settings
Week 2 - 3	<ul style="list-style-type: none">❖ Authentication Setup❖ On-Premise Storage (if applicable)	<ul style="list-style-type: none">✓ Define and set up Authentication✓ Provision all possible users✓ Configure Storage Devices
Week 4 -5	<ul style="list-style-type: none">❖ Data Migration❖ Permissions Migration❖ Integrations (if applicable)	<ul style="list-style-type: none">✓ Determine best course of action for data migration✓ Data Copy to Storage Devices✓ Apply Permissions to Shared Folders✓ Provide best practice and set up assistance for Integrations✓ Mass deployment (1 app) for Desktop Sync, Outlook, or Mapped Drive
Week 6	<ul style="list-style-type: none">❖ Training❖ Launch Egnyte!	<ul style="list-style-type: none">✓ Train the Trainer Session (Remotely)✓ Documentation and User Guide Templates✓ Final testing and fine tuning assistance✓ Go Live

About Egnyte

Egnyte is the industry-first provider of Adaptive Enterprise File Services that uniquely anticipate IT and end-users' needs to securely, easily and intelligently share content stored on-premises or in the cloud. Egnyte's award-winning platform integrates with many cloud, storage, device, and business applications to enable customers to optimize their file-sharing environments through secure access, centralized control and unified visibility. Egnyte enables IT to make informed decisions and optimize infrastructure utilization and workflows. End users benefit from an optimized and unified user experience regardless of the application or device they choose.