Microsoft Hosted Exchange 2010

Your business runs on email, and whether you need to access it in the office, at home or on the road, our email solutions rely on the latest technologies to make sure you’re always connected with the people important to your business—easily and securely.

Microsoft Hosted Exchange from savvisdirect is a powerful, dynamic platform for your email, calendars, address book contacts and tasks. You also have the ability to integrate your email with mobile devices such as BlackBerry®, iPhones and other smartphones.

ActiveSync
	savvisdirect’s included hosted ActiveSync service gives your staff instant, anywhere access to their email from any Windows Mobile or ActiveSync-ready device. These include the iPhone, iPad, as well as the latest Android, Windows Mobile and Nokia smartphones, plus many others.

ActiveSync’s instant push technology keeps your employees’ devices constantly synced and updated with the latest email, calendar and contact data. Hosted ActiveSync means that savvisdirect manages the entire service for you from our world-class datacenters. To get started you will need our Microsoft Hosted Exchange service from savvisdirect.

BlackBerry Synchronization

The BlackBerry® Synchronization Service from savvisdirect synchs your Exchange data such as tasks, memos, contacts and emails over the wireless network so the entries on your BlackBerry are consistent with the entries in your desktop email application without any additional hardware or software to purchase. With BlackBerry Hosting from Intermedia, you and your organization can unlock the full potential of your BlackBerry smartphones. BlackBerry hosting provides real-time wireless synchronization of everything in your Outlook desktop to your smartphone.

Business Messaging Platform:

- Mobile access: Simple access to email from mobile devices like BlackBerry, iPhone, Android, and more.
- Centrally stored information: Allows your employees to access email, files and other company data from anywhere they have Internet access.
- Shared calendars: View co-workers’ availability to schedule or rearrange meetings and conference room bookings.
- Shared task lists: Microsoft Exchange allows ‘to do’ lists to be created and assigned, then shared with team members. Managers can check off items as they are completed.
- Shared contacts: Company or shared address books means important contact details will never be lost or misplaced.
- Outlook Web access: Allows for email and information access through an Internet Web browser.
- Up-to-date: Everything is stored and synced in the cloud, so you always see the latest version of your email, files, calendar and contacts.
## Key Features of Exchange Online

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scheduling Assistant</td>
<td>Efficient scheduling of meetings, with color coding for best available times</td>
</tr>
<tr>
<td>Ability to propose new meeting time</td>
<td>Propose a new time for a meeting in response to a meeting request</td>
</tr>
<tr>
<td>Out of Office message scheduling</td>
<td>Schedule an Out of Office message in advance. System automatically turns message on and off at assigned times.</td>
</tr>
<tr>
<td>Internal and External Out of Office settings</td>
<td>Set separate Out of Office messages for people inside and outside of the organization</td>
</tr>
<tr>
<td>Advanced search capabilities</td>
<td>Quickly sort messages and search for a message using various search criteria</td>
</tr>
<tr>
<td>Managed Folders</td>
<td>Folders automatically adopt requested retention rules</td>
</tr>
<tr>
<td>Partial item download</td>
<td>Download only changed portions of an e-mail message for better performance. (The follow-up flag, subject, or body for example.)</td>
</tr>
<tr>
<td>Message Classification</td>
<td>Let’s your team organize and classify outgoing messages. For example, “Attorney-Client Privileged”</td>
</tr>
</tbody>
</table>
Cut Costs with a Unified Infrastructure

**Conversation View:** Groups messages from a single conversation together which can then be managed, moved and deleted.

**Single Page of Messages:** All messages are displayed on one page regardless of the size of the folder.

**Nickname Cache:** Helps users address email more quickly by providing a suggested name list as a new address is typed.

**Filters:** Now easier to apply from a convenient dropdown menu with common options.

**Search:** More powerful with advanced queries.

**View Shared Calendar and Contacts:** Providing the ability to check schedules and availability of users.

**Presence:** Colorful indicators to let the user know if their contact is available to chat.

**Instant Messaging (IM):** Contains OCS instant messaging functionality within the client.

**SMS Sync:** Exchange ActiveSync® now provides the ability to send and receive SMS text messages from OWA on devices with Windows 6.1 or later.

OWA 2010 is now available through multiple browsers, allowing you to easily deploy a feature-rich Outlook experience in Internet Explorer 7+, Firefox 3+ and Safari 3+ browsers.

Visit us online at [www.savvisdirect.com](http://www.savvisdirect.com) to learn more, or call us at 855.459.5121.

---

**Bringing Cloud to Every Business Under the Sun**

savvisdirect believes that all businesses should have access to the simplicity, security, reliability and flexibility of cloud services. That’s why we work hard to provide small businesses, IT professionals and developers the support and service they need to make the switch. And it’s all backed by the reputation of Savvis, a world-leader in IT and cloud solutions, and CenturyLink, the nation’s third-largest communications provider.

At savvisdirect, you’ll get the help you need to do more for your business. Because this is more than just cloud. It’s the bedrock of your business. Learn more about how cloud technology can benefit your business at [www.savvisdirect.com](http://www.savvisdirect.com).

---

© 2012 MICROSOFT CORPORATION. All rights reserved. Active Directory, ActiveSync, Microsoft, Outlook, and Windows Mobile are trademarks of the Microsoft Corporation.

© 2012 CenturyLink, Inc. All Rights Reserved. The CenturyLink mark, savvisdirect mark, pathways logo and certain CenturyLink and savvisdirect product names are the property of CenturyLink, Inc. All other marks are the property of their respective owners. Services and offers not available everywhere. Savvis may change or cancel services or substitute similar services at its sole discretion without notice. Offer, plans and stated rates are subject to change and may vary by service area. All services require payment by credit card. Monthly recurring charges will be assessed in advance and are non-refundable under any circumstances, and usage-based and non-recurring charges will be assessed when incurred or on the first day of the next billing cycle, at Savvis’ sole discretion. Offers may not be combined. Additional restrictions may apply. Plans, Terms and Conditions – Customer must accept savvisdirect terms and conditions and all applicable third party terms and conditions, as required.

Service level agreements (SLAs) in the terms and conditions describe customer’s sole remedy for service quality or performance issues of any kind. All rates exclude taxes, fees and surcharges, as applicable. Monthly recurring charges include listed features and service has no term commitment.